

Get ready for
bad weather.
Flooding and
your power supply.



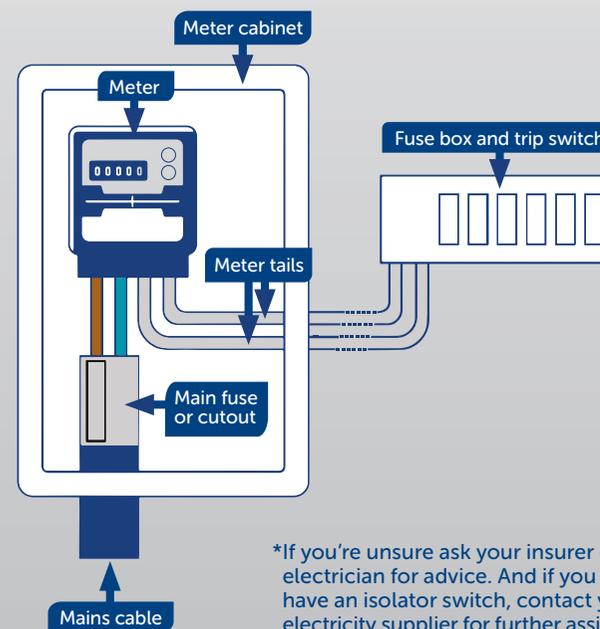
Scottish & Southern
Electricity Networks

Preparing for bad weather

We're the people who look after the power lines that serve your home and your community. It's our job to ensure you're safe and comfortable during any power outages. We all know that water and electricity don't go well together so we have to be extra careful when there's a flood. This guide will explain what to do with your power supply in the event of a flood.

Typical set up

Your fuse box and trip switch are usually close to your meter. Electricity meters may be inside your property or inside a meter cabinet on an outside wall.



*If you're unsure ask your insurer or an electrician for advice. And if you don't have an isolator switch, contact your electricity supplier for further assistance.

Before a flood



Turn off and unplug any appliances that could get damaged.



Move smaller, portable appliances upstairs if you can.



Make a note of the useful contacts on the back page.

During a flood



Turn off your supply using your isolator switch or fuse box if it's safe to do so*.



Don't assume the electricity in a flooded property is off.



Stay clear of wet electrical appliances, switches or cables.

After a flood



Call our emergency number if your property has been flooded.



Do not run a generator inside as the fumes are deadly.



Stay clear of our main fuse or your meter if it has been under water.



Get a qualified electrician to check your internal wiring and appliances.



If you have to leave your property – turn off the main supply if it is safe to do so.



In case we need to enter your property, please inform us on how and where to contact you.

Call us for help
and advice during
a power cut.

Central southern England

 **0800 072 7282**

North of Scotland

 **0800 300 999**

Extra help for those
who need it most.

Do you, or somebody you
know, need extra support
during a power cut?

Find out more about Priority
Services Register by calling

 **0800 294 3259**

 **or visit ssen.co.uk**

Textphone 0800 316 5457



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**POWER CUT?
CALL 105**



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